



# THE PINN MEDICAL CENTRE PATIENTS' ASSOCIATION STRATEGIC PLANNING FRAMEWORK 2015-2018

**OUR  
PROGRESS**  
(at Spring 2017)

**VISION**  
A patient community working in partnership with the Pinn Medical Centre to achieve the best possible care for the patients we serve.

**OUR  
PRIORITIES**

**VALUES**  
We represent Pinn Medical Centre patients.  
We have a culture of consultation and collaboration.  
We recognise diversity of need.  
We take account of and influence wider local and national health care provision.

**Recruit Trustees**

Build the Capacity of the Board

**Strengthen the Charity**

Implement Systems of Governance;  
Create Subcommittees;  
Secure Funding;  
Collaborate with the PMC;  
Share Good Practice;  
Develop Educational Talks;  
Develop a Carers Programme

**Increase and Diversify Membership**

Recruit Members and Volunteers;  
Raise profile of PMCPA in local schools

**Improve Communication Links with Patients**

Build Membership Database;  
Improve Website

**Consultation with Members**

Conduct Patient Surveys

- Recruitment campaign January 2016. Four new Trustees elected to the Board at the Association's Annual General Meeting in June 2016.
- Constitution and supporting policies/documents completed in accordance with Charity Commission guidelines.
- Four subcommittees established: Communication & Membership; Marketing & Fundraising; Educational Talks; Transport, shopping and Pinn Piper distribution.
- PMC providing 15p per patient per year. Pinn Piper advertising for other funding; fundraising raffles at local fairs.
- Quiz Evening 27 May 2017.
- PMC Senior Partner and Chair, PMCPA meet quarterly.
- Chair PMCPA is an active member of Harrow Patients Participation Network.
- Health Fair (September 2016) talk on Mindfulness sponsored by PMCPA.
- Carers programme planned.
- Membership drive at Pinner Village Show, and PMC Health Fair in September 2016 resulted in 62 new members. Further advertising at and by PMC ; membership at 2016 AGM was 122, current membership 225.
- School visits to be undertaken.
- Website development and maintenance, including database options, under review by Communications and Membership Subcommittee. Work in hand to encourage on-line delivery of Pinn Piper.
- PMCPA collaborated with PMC on a feedback questionnaire on the Practice Nurses; more work planned for this priority.